



Ministry of Interior

United Arab Emirates

Vehicle Ownership Transfer



1. To add new ownership transfer request select Vehicle Ownership Transfer service from vehicles services that is related to Traffic services, then click on **start service** icon.

The screenshot shows the 'TRAFFIC SERVICES' menu. On the left is a sidebar with icons for Traffic Services, Policing Services, Punitive & Reformatory, Civil Defence Services, and Weapons &. The main area has tabs for Driving Licensing, Vehicles Services (selected), Traffic Profile Services, Traffic Fines Services, Traffic Accidents, Other Services, and Public Services. Under 'Vehicles Services', there are six service cards: 'Vehicle Details', 'Issuance of a Vehicle Registration Card', 'Vehicle Ownership Renewal', 'Vehicle Ownership Transfer', 'Lost Vehicle Registration Card Replacement', and 'Damaged Vehicle Registration Card Replacement'. Each card has a 'Start Service' button.


2. Select the plate number for the vehicle that you want to transfer its ownership.

The screenshot shows the 'Vehicle Ownership Transfer' service page. It includes a 'Service Description' section explaining the process, a 'Progress Percentage' gauge showing 20%, and a 'Traffic No.' field with the value 1020029686. Below this, it says 'Select one of the following plate numbers:' and displays two plate options: 'GMC 15 69888' and 'MERCEDES 15 64512'. A search bar with the text 'Search by plate number' is also present. At the bottom, it says 'Showing 3 of 3 Plates' and there is a right arrow button.




3. Enter the buyer traffic code number, then choose any of the option where you can reserve the plate number after buying and if you need to renew the vehicle registration or no, then click on **Next** button

GMC

15  69888

✓ Selected

MERCEDES

15  64512

Showing 3 of 3 Plates

Chassis No.
KL6DD53F58B218083

Plate Number
FIFTEENTH CATEGORY / ABU DHABI / 69877

Applicant Info.

Service Fees

Payment Gateway

Step: Applicant Info.

Plate Source *
ABU DHABI

Owner Traffic No. *
1020029686
Enter number ex. 11301987xx

Buyer TCF Number *
111111111
Enter number ex. 11301987xx

New Owner Representative's Traffic Number (Mandatory for Companies)
Please Enter New Owner Representative's Traffic Number (M.
Enter number ex. 11301987xx

Do you want to reserve the plates when completing ownership transfer? *
Yes

Do you want also to renew the vehicle's registration ? *
No

Next



4. Enter the **OTP code** that was sent to both owner and buyer, then click on **Next** button.

Traffic No. 1010000565 Chassis No. JTFLU71J3D4314295

Applicant Info. Service Fees Payment Gateway

Step: Applicant Info.

To continue, please enter the OTP code that has been sent to the current owner and the new owner (buyer) via SMS.

re-enter the request information

Current Owner's OTP *

Please Enter Current Owner's OTP

Enter number ex. 2020

New owner (Buyer) OTP *

Please Enter New owner (Buyer) OTP

Enter number ex. 2020

Next

5. Choose how to issue the plate, either from reserved list owned by the new owner or issuing a new one.

- 5.1. If you choose using reserved plate, you will need to visit the traffic department to complete your request.

Pre-Application Details

Serial Number	Reserve the plates
1939	Yes
Owner Traffic No.	Buyer TCF Number
1020029686	1111111111
Owner Name	Buyer Name
Vehicle Ownership Transfer 1	- - -

Cancel Application

Applicant Info. Service Fees Payment Gateway

Step: Applicant Info.

To continue, please choose how to issue the vehicle's plates. Either by selecting from the reserved list owned by new owner (Buyer) or issuing a new one.

Vehicle Plate No.

Please Select

Please Select

Using Reserved Plate

New Plate



5.2. If you choose **new plate**, the following page will appear where you should enter plate info then click on **Next** Button.

Applicant Info.

Service Fees

Payment Gateway

Step: Applicant Info.

To continue, please choose how to issue the vehicle's plates. Either by selecting from the reserved list owned by new owner (Buyer) or issuing a new one.

Vehicle Plate No.

New Plate

Service Center *

Safety Building - Mezyad

Plate Shape *

TWO LONG PRIVATE PLATES

Plate Source *

ABU DHABI

Plate Colour *

SEVENTEENTH CATEGORY

Plate Type *

PRIVATE TRANSPORT

Plate Class *

PRIVATE

Next

6. Service fees will appear, add your address that you want the ownership to be delivered to then click on **Next** button.

Applicant Info.

Service Fees

Payment Gateway

Step: Service Fees

[Back to the new plate setting.](#)

No.	Description	Amount (AED)
1	Delay	120
2	DELIVERY SERVICE FEES	15
3	Re-register light private vehicle	400
4	Transfer of registration, private light	350
Total Amount (AED)		885 AED

Showing 1 to 4 of 4 entries

To continue, Please fill your address :

Note: Will be delivered within 72 hours (Addresses inside UAE only).

Emirate/Region *

Abu Dhabi

Address *

Khafia City

Enter text: your delivery address.

Mobile No. *

0501670088

ex. 05xxxxxxxx, +9715xxxxxxxx, 009715xxxxxxxx



7. Confirm moving to payment gateway by clicking on **YES** button.

A screenshot of a web application showing a confirmation dialog box. The dialog has a title bar with an information icon, the word "Confirmation", and a close button (X). The main text inside the dialog reads: "You are going to be redirected to the payment gateway. Would you like to continue?". At the bottom right of the dialog are two buttons: "NO" and "YES". In the background, a table is partially visible with columns for "SERVICE FEE", "Registration, private light", and "350".

8. Fill in your card details, then click **PAY** button.


A screenshot of a web application's "Payment Gateway" screen. At the top, there are three tabs: "Applicant Info.", "Service Fees", and "Payment Gateway", with the third tab being active. Below the tabs, it says "Step: Payment Gateway". The main content area shows "ORDER DESCRIPTION" as "Vehicle Service" and "AMOUNT TO PAY" as "Dhs. 725.00". The title "Payment Method" is centered. Under "Accepted cards:", there are icons for Mastercard and VISA. Below this, there are input fields for "Card number", "Expiry month" (set to "January"), and "Expiry year" (set to "2020"). There is also a field for "Validation Code (CVV/CVC/CID)". At the bottom, there are three buttons: "RESET" (purple), "PAY" (green), and "Cancel" (small, below RESET).



9. Evaluate the service through the happiness meter screens

How was your service experience?

Hold and swipe to the face that best represents your level of happiness.



Not at all happy Completely happy

Payment has been done successfully, receipt information will be displayed as well as the issued ownership.

Applicant Info. Service Fees Payment Gateway


Step: Payment Gateway

Payment Result

Payment has been done successfully ✓

Vehicle Receipt Information:

Receipt No.	1111111111
Receipt Date.	18/11/2019
Receipt Time.	12:00 AM
View Receipt click here	



Click to see the Zoom File Size: 350